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Previously she has been a senior consultant at the Center for Infrastructure and Regulation, National Council of Applied Economic Research (NCAER), India. At NCAER she has been a lead researcher on various infrastructure development projects including Telecom, Electricity, Highways, and Water and Sanitation. She was on the team that drafted the Electricity Act of India ushering competition into the sector.

Her research and professional collaborations have been with NCAER, Delhi, OECD, Orbicom, IDEI, University of Toulouse, University Of Québec at Montreal, CEPR, JRC, European Commission, IPTS Seville, ICEGEC, Hungary, Department of Information Technology, TRAI, Ministry of Power, Ministry of Information and Broadcasting, Planning Commission of India, CSO, India, WSP-SA, World Bank and AFD, Paris.

She has written both for professional journals as well as for the economic press. She is also a referee for many International telecommunications journals. She is also a board member of CPRsouth, a capacity building think tank that mentors young scholars in the area of communications policy research and has also represented CPRsouth at EuroCPR. She is also a member of the Governing Council of the CUTS Institute for Regulation and Competition.

She has a BA (Hons.) in Economics from Lady Shri Ram College, University of Delhi and an MA and MPhil in Economics from the Delhi School of Economics. She also has an MBA in finance from University of Cincinnati, Ohio.